



# **Field Support Detachments and Shipriders**

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Policy / Procedures / Field Support

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# Purpose



- To provide familiarization with Field Support Detachment and Shiprider programs
- To discuss proposed expansion / modification of programs
- Evaluate effectiveness of programs in meeting Navy's needs

# FSD Background



- Established to support UMIDS deployment
  - Trouble Desk, implementation, and ongoing support, and system training
- Role expanded following DJMS-AC implementation (Nov 1999)
  - DJMS training, problem account assistance, reference library

# FSD Background (cont'd)



- Offices in Norfolk and San Diego
- Staffed by contractor employees
  - Nine per coast
- FSD Norfolk (1st Deck, Bldg#143)
  - Tom Griswold - Team Leader
- San Diego (2nd Deck, Bldg #116)
  - Jeff Lopez - Team Leader

# FSD Value



- Technical & functional support for PC, network, & communications software applications
- Pay product distribution
- Functional MILPAY / DJMS expertise

# FSD Value



- Operational problem solving/consultation
- Provide supplemental training to fleet assets
- FSD support facilities available for emergency operations
- Assists in deployment of technology upgrades

# Shiprider Background



- Contract employee
- Staffed through FSD infrastructure
- First rider sailed January 2000 aboard  
USS JOHN C STENNIS (CVN 75)
- Provides FSD services to deployed forces

# Shiprider Background (cont'd)



- Stays with CBG/ARG throughout 6-month deployment
- Eleven riders deployed to date
- Next to deploy with USS ENTERPRISE (CVN 65) CBG April 2001



# Shiprider Value



- Improved functional/technical support
- Improved cooperation/coordination between Navy forces & DFAS Navy MilPay Ops
- Program praised by afloat commanders
- Full support of DFAS Navy MilPay Ops

# Attainment Methods



- Field Support Detachments
  - GSA Regional Business Application contract renewed on annual basis
- Shipriders
  - Direct funding sites from CINCLANTFLT / CINCPACFLT
  - Requires FSD contract modification for each CBG/ARG deployment

# FSD Proposal



- Establish Far East office in Yokosuka, Japan
- Staffing for two analysts
- Requested by Seventh Fleet

# FSD Proposal - Value



- Provide FSD / Shiprider service to forward-deployed forces



**Overview is completed.  
Transition to twenty minute  
facilitated discussion.**